

Digital Collections

Help your money start collecting itself

Empower customers to take control of their repayments and you'll collect more money. Digital Collections is more than just another online payment portal - it's a configurable system that fits your needs.

- Cost-effective, round-the-clock online collections
- Secure online payments
- Payment promises
- Income & expenditure gathering
- Instant, online decisions or agent referral
- Online messaging

**Improve collection rates,
cut the cost of collection**



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Looking for a better way to **collect money?**

Our new video explains, in less than two minutes, how **Digital Collections** works, reducing your collections costs and increasing collections rates, without relinquishing control of your business decisions.



The easier it is for customers to pay, the more you'll recover



Empower customers to take control of their repayments and you'll collect more money



Set all the payment rules and parameters and get real-time info about visits, payments and customer behaviour

To stream the video, go to www.digitalcollections.co.uk

Digital Collections is a flexible, online service that integrates seamlessly with your existing Collections operation, enabling your customers to make repayments, agree repayment schedules and make use of budgeting tools and debt advice.

This cost-effective product ensures that your debts are being collected around the clock, and the fact that so many debtors are able to service their debts online means that your cost of collection falls as skilled collectors focus their efforts on cases which require the personal touch.

Digital Collections marries online and offline customer data with a variety of risk indicators and your own business rules to generate acceptance decisions, and to determine the most suitable and cost efficient collections communications.

The website is completely configurable – take our 'out of the box' site, or make it your own by applying your own choice of branding, colours and content. You remain in control of all the rules and parameters, meaning that you can respond to different debtor situations in the right way, ensuring that decisions made online are consistent with those made by your agents.

Extending the Digital Collections toolkit

Jaywing's expertise in data, analytics and strategy design can bring huge benefits to your Collections function, ensuring that you drive the right communications at the right time, using the right channel. The data captured within **Digital Collections** drives real insight into your debtors' behaviour, enabling you to refine your strategies, improve your collection rates and apply a more intelligent approach right across your operation.

Digital Collections is available now, and is already generating positive results for our clients. For a system demo and a discussion about how **Digital Collections** can help your Collections function, contact us today.

To find out more about how we can help you
call Jane Crossley on 07900 686175
or email us at digitalcollections@weare2020.com

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